



LÍNEA DE RESPUESTA COMUNITARIA  
(203) 666-4472  
COMMUNITY RESPONSE LINE



## Are you worried about getting an eviction notice for unpaid rent?

There are **still steps you can take to prevent or halt any eviction process**, even though the current state law that protects people against eviction for not paying rent during the pandemic ended on September 30, 2021.

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**THE MOST IMPORTANT STEP TO BE PROTECTED FROM EVICTION IF YOU HAVE UNPAID RENT OR CANNOT PAY FUTURE RENT: Submit an application as soon as possible to California's "Housing is Key" rent relief program.**

**You cannot be evicted for past due rent if you have completed an application to California's "Housing is Key" rent relief program.** Go to: <https://housing.ca.gov/>.

**If your landlord gives you a "3 day notice to pay rent or quit": you do not have to move out!** If you have submitted a completed rental assistance application or you submit it within 15 days, **your eviction will not proceed while the application is being processed.** Send a letter to your landlord informing them that you have applied, and keep a copy of that letter.

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**STEPS TO TAKE IF YOU CANNOT PAY FUTURE RENT, YOU RECEIVE A "3 DAY NOTICE TO PAY RENT OR QUIT", OR IF YOU GET ANY NOTICE RELATED TO EVICTION:**

1. CALL Faith in Action's community response line to learn about your rights: 203-666-4472.
2. For free legal assistance, call Legal Aid at (650) 517-8911 or Community Legal Services of East Palo Alto at (650) 326-6440.

**SHARE this information with your neighbors and people you know!**

# Information about the California Program to Help with Rent and Utility Debt During the Pandemic

## Who can apply?

- You should apply if you have struggled to pay rent, if you owe rent to your landlord, and you have lost income or had financial hardship during the pandemic.
- You do not need to be a citizen to apply to this program. Applying to this program will not affect future immigration status. This will not be a public charge.
- If you are a subtenant or do not have a formal lease or rent agreement with the property owner, you are still eligible for this program. Your information will not be shared with the property owner.
- Renters are eligible if they made **less** than the following income amount in 2020 (based on the number of people in your household):

# of people in family	1	2	3	4	5	6	7	8
Annual income in 2020	\$97,600	\$111,550	\$125,500	\$139,400	\$150,600	\$161,750	\$172,900	\$184,050

## How does the program work and how do I apply?

- You can get 100% of the rent that you owe your landlord and to utility companies from April 2020 until now. You can also request assistance for rent for future months.
  - If your landlord participates in the program, the state will send a check to your landlord.
  - If your landlord does not participate or you are a subtenant, you will receive the check and you are required to pay the money to your landlord within 15 days.
- You need to submit an application online at [housingiskey.com](https://housingiskey.com). There are organizations that can help you complete your online application: see the list on the next page.
- To apply, you will need **JUST ONE** of the following documents to verify your income:
 

<ul style="list-style-type: none"> <li>- Declaration of COVID-19-related financial hardship</li> <li>- A letter of termination from your job</li> <li>- Last-received pay stub with employer's information</li> <li>- Proof of application for unemployment benefits</li> <li>- Proof that your unemployment benefits have expired, including unemployment benefits provided through the CARES Act</li> </ul>	<ul style="list-style-type: none"> <li>- Your 2020 Tax Return, or your 2020 W2 and 1099G if you were unemployed</li> <li>- Proof of participation in a state or federal subsidy program such as CalFresh or CalWORKS</li> <li>- <b>Other items will be considered. If you do not have any of the documents listed above, you can still apply. You will need to provide proof of identification</b></li> </ul>
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- If you are applying for help with utility bills, you will need to provide invoices or statements for any unpaid utility, water, trash, and internet bills after April 1, 2020.

## After you submit your application:

- To check the status of your application, you can call the California Rent Relief Hotline: **1-833-430-2122**
- Once your application is reviewed, you will be assigned a caseworker. You will get an email from them and you can contact them with questions.
- If you have already submitted an application and you want to request assistance for future months:
  - If your first application has not yet been approved, call the Hotline (**1-833-430-2122**) and ask for them to re-open the "Rental Assistance Requested" page. Once they reopen it, you can add additional months.
  - If your first application has already been approved, you will receive an email invitation to "request additional months"

## Do you need help to complete your application?

For questions about the program or the application, you can call the  
CA COVID-19 Rent Relief Call Center: 1-833-430-2122.

For support with your personal application, contact your local agency:

Call or visit the website for the Core Service Agency that serves your area for more information

### **DALY CITY COMMUNITY SERVICE CENTER**

<https://www.dcpartnership.org/daly-city-community-service-center/>

350 90th St., Daly City | (650) 991-8007  
Area Served: Daly City, Broadmoor, Colma

### **YMCA COMMUNITY RESOURCE CENTER**

<https://www.ymcasf.org/community-resource-center-ymca>

1486 Huntington Ave., South San Francisco  
(650) 276-4101  
Area Served: Brisbane, San Bruno, S. San Francisco

### **PACIFICA RESOURCE CENTER**

<https://www.pacresourcecenter.org/services/>

1809 Palmetto Ave., Pacifica | (650) 738-7470  
Area Served: Pacifica

### **COASTSIDE HOPE**

<https://coastsidehope.org/our-services/>

99 Avenue Alhambra, El Granada | (650) 726-9071  
Area Served: Montara, Moss Beach, El Granada, Half Moon Bay

### **SAMARITAN HOUSE**

<https://samaritanhousesanmateo.org/service/case-management/>

4031 Pacific Blvd., San Mateo | (650) 347-3648  
Area Served: Belmont, Burlingame, Foster City,  
Hillsborough, Millbrae, San Mateo, San Carlos

### **SAMARITAN HOUSE SOUTH**

<https://samaritanhousesanmateo.org/service/case-management/>

1852 Bay Rd., East Palo Alto | (650) 294-4312  
Area Served: East Palo Alto, Menlo Park

### **PUENTE DE LA COSTA SUR**

<https://mypuente.org/programs/>

620 North St., Pescadero | (650) 879-1691  
Area Served: La Honda, Loma Mar, Pescadero, San Gregorio

### **FAIR OAKS COMMUNITY CENTER**

<https://www.redwoodcity.org/departments/parks-recreation-and-community-services/do-you-need-help>

2600 Middlefield Rd., Redwood City | (650) 780-7500  
Area Served: Redwood City, North Fair Oaks, Portola Valley, Woodside, Atherton

### **ADDITIONAL RESOURCES**

#### **NUESTRA CASA**

650-771-4449 | [nuestracasa.org](http://nuestracasa.org)  
2396 University Ave East Palo Alto, CA 94303  
Areas Served: East Palo Alto, Belle Haven and North Fair Oaks

#### **PROJECT SENTINEL**

650-321-6291 | [www.housing.org](http://www.housing.org) | [info@housing.org](mailto:info@housing.org)  
1615 Hudson Street, Suite A, Redwood City, CA 94061  
Areas Served: All of San Mateo County

If you have questions about your local agency or you do not receive the support you need,  
call the Faith in Action community response line: (203) 666-4472